

Nine Teaching Privacy Policy

Our contact details

Name: Nicola Forshaw

Address: The Old Bakery, 72s Sandy Lane, West Kirby, Wirral, CH48 3JA

E-mail: nicola@nicolaforshaw.com

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The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Card payment details for purchases

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Joining Nine Teaching as a member
- Making a booking for an event
- Purchasing materials

We also receive personal information indirectly, from the following sources in the following scenarios:

- TalentLMS when using the Nine Teaching learning platform.
- ZoomUS when attending online events.

We use the information that you have given us in order to register you for events, provide purchased materials, send newsletters and emails and provide access to the learning platform.

We do not share this information with other organisations for marketing or commercial purposes.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting nicola@nicolaforshaw.com

(b) We have a contractual obligation.

How we store your personal information

Your information is securely stored by:

1: Our web-site platform wix.com.

Wix privacy policy may be found [here](#)

Wix may store site-visitors' data in a number of locations.

Site visitors personal information may be stored in data centers located in the United States of America, Ireland, South Korea, Taiwan and Israel.

Wix may use other jurisdictions as necessary for the proper delivery of our services and/or as may be required by law.

2: TalentLMS.com

TalentLMS privacy policy may be found [here](#)

We keep personal identifiers, contacts and characteristics (for example, name and contact details), whilst you remain a member of Nine Teaching or are receiving a service from us.

We keep card payment details for purchases and services for 90 days following a transaction.

We will then dispose your information by deleting these records.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at The Old Bakery, 72s Sandy Lane, West Kirby, Wirral, CH48 3JA

if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at The Old Bakery, 72s Sandy Lane, West Kirby, Wirral, CH48 3JA

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>